



HUTTER WHOLESAL

hardware

designer kitchen and bath

815 S. Jason Street
Denver, CO 80223
(720) 570-4488 phone
(720) 570-4489
hutterwholesale.com

Hutter Wholesale Hardware Notice of Company Policies

- ❑ For all COD customers, at least a 50% deposit (preferably a 100% deposit) is required to place an order. The remaining balance will be charged when the order is complete. If the order is to be shipped directly to the customer, 100% pre-payment will be required. If a customer has a resale license, a copy must be provided at the time the order is placed to have tax omitted from an invoice. Hutter Wholesale Hardware accepts cash, check, Visa, Master Card or American Express.
- ❑ To be considered for Net 30 day terms, a credit application will need to be completed in its entirety and signed. Two COD orders will need to be completed to establish a relationship with Hutter Wholesale Hardware and then references will be checked. Upon completion of the 2 COD orders and positive reference verification, Net 30 day terms will be granted. Payment is expected within 30 days of the invoice date to avoid credit hold for future orders. Certain special order items still require deposits and/or pre-payments to place an order even if a customer is set up on terms.
- ❑ Quotes provided by Hutter Wholesale Hardware are valid for 30 days from date of submittal.
- ❑ Interest of 1.5% per month will be charged on past due accounts over 30 days. If it becomes necessary to retain an attorney to collect balances due, the client agrees to pay all collection costs. Any uncollected/past due balances may be charged to credit cards on file regardless of terms status. Returns must be authorized by Hutter Wholesale Hardware. Authorized returns must be made in the original container and made within 30 days from shipping date. All returns will be subject to a minimum 25% restocking charge. Special order items are not returnable. Refunds will be limited to store credit. All merchandise is sold FOB our suppliers. Claims for breakage or shortage must be made within 48 hours of receipt of goods. No claims will be entertained after installation.
- ❑ Hutter Wholesale Hardware will warehouse an order free of charge for 30 days after the order is complete. After 30 days, the customer will be charged a minimum of 5% of the total invoice amount for each month the product is stored in our warehouse. Hutter Wholesale Hardware reserves the right to cancel an order and return or resell unclaimed merchandise if items are not picked up in a timely manner. Hutter Wholesale Hardware will deliver orders to a particular area on scheduled days. If a delivery needs to be made outside of the regular schedule, please contact the warehouse for such a request. Shipping by common carrier is always available. Extra fees for these services may apply.
- ❑ A delivery Charge will be added to all orders requiring delivery by our trucks. All orders in the Denver Metro and surrounding areas will be assessed a \$30 charge. Orders outside this area but not including the mountain areas will be charged a \$50 fee (i.e. Evergreen, Boulder, and Castle Rock). Areas including the mountains and beyond will be charged \$75 (for exact boundaries and fee schedule information please contact our warehouse at 720/570-4488 ext. 24). Keep in mind, there is no charge for picking up orders at our facility at 815 S. Jason St., Denver, CO 80223.

I have read and understand the above stated policies at Hutter Wholesale Hardware:

X: _____ Title: _____ Date: _____